

## TERMS AND CONDITIONS

1. The 365 Pet Care Plan is available for dogs, cats and rabbits only. It does not include vaccinations for Rabies or Chlamydia.
2. The plan and plan items may not be used for any animal other than the registered pet which is noted on the 365 Pet Care Plan registration form.
3. If your pet is not vaccinated, or is not up to date with its vaccination boosters, a £15 supplement is payable for primary vaccinations (cats and dogs only).
4. 365 Pet Care Plan inclusions cannot be redeemed in conjunction with any other easipetcare offer, unless explicitly stated.
5. Whilst the practice will endeavour to send regular reminders to clients, it remains your responsibility to present your pet for all elements of the plan at the appropriate time.
6. If you do fail to collect a product or redeem a service, that product or service is lost and cannot be backdated.
7. easipetcare reserves the right to change any of the products included within the 365 Pet Care Plan with the assurance that the plan will continue to cover all essential healthcare needs.
8. Buy one get one free food inclusion is applicable to the purchase of your first bag of Virbac Veterinary HPM Baby food only. See vouchers in practice for full details.
9. Lifetime medication discount is subject to clinical diagnosis and will be advised by one of our vets
10. Separate terms and conditions apply to the purchase of Vetsure Pet Insurance. Visit [www.vetsure.com](http://www.vetsure.com) for more information or call 0800 050 2022
11. The 365 Pet Care Plan may be transferred between any of the main easipetcare practices.
12. Please note that it is a condition of the 365 Pet Care Plan that you are up to date with all payments due to the practice and you shall not be entitled to any plan essentials or rewards whilst there are sums owing by you to the practice.
13. By signing up for the 365 Pet Care Plan you are also bound by the Monthly Direct Debit payment terms and conditions as stated at time of purchase.
14. The practice reserves the right to alter these terms and conditions at any time.