

YOUR 365 PET CARE PLAN

TERMS AND CONDITIONS

1. The 365 Pet Care Plan is available for dogs, cats and rabbits only. It does not include vaccinations for Rabies or Chlamydia.
2. The plan and plan items may not be used for any animal other than the registered pet which is noted on the 365 Pet Care Plan registration form.
3. If your pet is not vaccinated, or is not up to date with its vaccination boosters, a £15 supplement is payable for primary vaccinations (cats and dogs only).
4. 365 Pet Care Plan inclusions cannot be redeemed in conjunction with any other easipetcare offer, unless explicitly stated.
5. Whilst the practice will endeavour to send regular reminders to clients, it remains your responsibility to present your pet for all elements of the plan at the appropriate time.
6. If you do fail to collect a product or redeem a service, that product or service is lost and cannot be backdated.
7. easipetcare reserves the right to change any of the products included within the 365 Pet Care Plan with the assurance that the plan will continue to cover all essential healthcare needs.
8. First month free offer is subject to availability and can be removed at any time.
9. Lifetime medication discount is subject to clinical diagnosis and will be advised by one of our vets.
10. Separate terms and conditions apply to the purchase of Vetsure Pet Insurance. Visit www.vetsure.com for more information or call 0800 050 2022
11. The 365 Pet Care Plan may be transferred between any of the main easipetcare practices.
12. Please note that it is a condition of the 365 Pet Care Plan that you are up to date with all payments due to the practice and you shall not be entitled to any plan essentials or rewards whilst there are sums owing by you to the practice.
13. By signing up for the 365 Pet Care Plan you are also bound by the Monthly Direct Debit payment terms and conditions as stated at time of purchase. Your first month's direct debit payment will be processed the month after sign-up.
14. If you have signed-up online and selected the incorrect size for your dog, we have the right to change your plan onto the correct plan for the size of your dog. You will receive a notification through PVA the direct debit collection company if there are any changes to the amount collected. If Your Pet's weight changes and as a result it moves into a higher or lower weight threshold, we reserve the right to increase or decrease your fee accordingly. The new fee will be payable by you during the remainder of Your Plan.
15. The practice reserves the right to alter these terms and conditions at any time.

